

Eduardo Campos-Sanchez

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Detail-oriented with 3+ years of customer service experience and a background in sales. Communicative, self-starter, adaptable, and disciplined in maintaining the highest standard and integrity. Often referred to assist with technical issues in the workplace or daily personal use. I am dedicated to merging my background experience with Technology. Motivated to expand my knowledge in HTML, CSS, JavaScript, Python, and Ruby.

Authorized to work in the US for any employer

Work Experience

Full Stack Developer Apprentice

Discovery Partners Institute - Chicago, IL
February 2023 to May 2023

- Standups, Personal Development, and soft skills.
- Refactored code to improve design and structure.
- Implementing validations for user inputs.
- Using RCAV and CRUD to gain foundational aspects of a website.
- Generating models and resources to speed up project deadlines and efficiency.
- Understanding relational databases and ActiveRecord Associations.
- Implementing partials for code consistency and readability.
- CSS framework Bootstrap was used for UI/UX and efficiency.

Key Holder/Sales Associate

Ashley Furniture HomeStore - Chicago, IL
June 2021 to September 2021

- Assisted in disposing store waste
- Assisted with customer issues in a timely and comforting manner
- Assisted with associate overrides whenever needed
- Assisted with polishing the company store
- Assisted contacting guest for colleagues as well as following up
- Able to stand in prolonged periods
- Exceptional Customer Service
- Assisted colleagues with sales and split sales
- Able to work for long hours
- Reviewed emails for proper and professional format
- Motivated the team to provide overall better store statistics
- Team player
- Being comfortable leading and providing leadership
- Obtained a 10% increase in sales each month

Fulfillment Expert

Target - Chicago, IL

September 2020 to May 2021

Be courteous at all times

Be efficient and precise

Adapted and provided excellent customer service

Personally chose to acquire knowledge on the company store to provide better customer service

In learning the store I provided a 20-40% increase in productivity

Learned department in less than a month/ Quick learner

Assisted colleagues and was a team player

Crew Member

McDonald's - Chicago, IL

June 2019 to May 2020

Be courteous to customers at all times

Provide precise and efficient service

Earned up to \$30 from recognition

Guest demanded to provide myself tips due to my exceptional service

Worked well under pressure in a fast paced environment

Education

BC in Software Development

City Colleges of Chicago-Harold Washington College - Chicago, IL

January 2022 to Present

High school diploma in Business and Finance

Aspira Business and Finance High School - Chicago, IL

August 2016 to June 2020

Skills

- Sales
- Leadership
- Customer service
- HTML5
- CSS
- Python
- Ruby
- GitHub
- Ruby on Rails

Languages

- English - Fluent
- Spanish - Fluent

Links

<https://eddy10.github.io>

<https://stilleddy.com>

<https://www.linkedin.com/in/eddy10/>

Certifications and Licenses

Responsive Web Design

May 2023 to Present

Full-Stack Development

May 2023 to Present

Foundations of CyberSecurity

May 2023 to Present

Assessments

Sales skills — Proficient

May 2021

Influencing and negotiating with customers

Full results: [Proficient](#)

Customer focus & orientation — Highly Proficient

May 2021

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Real estate — Expert

May 2021

Matching listings with specifications

Full results: [Expert](#)

Verbal communication — Proficient

May 2021

Speaking clearly, correctly, and concisely

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.